



# Conotoxia Ltd General Information February 2025

## 1. General Information

### 1.1. Name

Conotoxia Ltd (“CONOTOXIA”) is a Cyprus Investment Firm, with registration number HE351239, regulated by the Cyprus Securities and Exchange Commission (“CySEC”) and license number 336/17. CONOTOXIA provides investment and ancillary services to clients based in the EEA, in accordance with MIFID Directive based on the freedom to provide investment services.

### 1.2. Contact Details

#### **Headquarter:**

Conotoxia Ltd  
Chrysorroiatissis 11  
3032 Limassol, Cyprus  
Phone no. +357 250 300 46  
Email: support@cy.conotoxia.com

#### **Branch:**

### 1.3. License

CONOTOXIA provides services on the basis of a license, granted by the CySEC, number 336/17.

### 1.4. Supervision

CONOTOXIA is regulated and supervised by CySEC.

### 1.5. Scope of Services

CONOTOXIA provides the following services and financial instruments:

#### **Investment Services:**

- Reception and Transmission of client orders in relation to one or more financial Instruments.
- Execution of Orders on Behalf of Clients.
- Dealing on Own Account.
- Investment Advice.

#### **Ancillary Services:**

- Safekeeping and administration of Financial Instruments for the account of Clients, including custodianship and related services such as cash/collateral management.
- Foreign exchange services where these services are connected to the provision of investment services.
- Investment Research and financial analysis or other forms. of general recommendation relating to transactions in financial instruments.

- Granting credits or loans to one or more financial instruments, where the firm granting the credit or loan is involved in the transaction.

### **Financial Instruments**

- Transferable securities.
- Money-market instruments.
- Units in collective investment undertakings.
- Options, futures, swaps, forward rate agreements and any other derivative contracts relating to securities, currencies, interest rates or yields, or other derivatives instruments, financial indices or financial measures which may be settled physically or in cash.
- Options, futures, swaps, forward rate agreements and any other derivative contracts relating to commodities that must be settled in cash or may be settled in cash at the option of one of the parties (otherwise than by reason of a default or other termination event).
- Options, futures, swaps, and any other derivative contract relating to commodities that can be physically settled provided that they are traded on a regulated market or/and an MTF.
- Options, futures, swaps, forwards and any other derivative contracts relating to commodities, that can be physically settled not otherwise mentioned in point 6 of Part III and not being for commercial purposes, which have the characteristics of other derivative financial instruments, having regard to whether, inter alia, they are cleared and settled through recognised clearing houses or are subject to regular margin calls.
- Derivative instruments for the transfer of credit risk.
- Financial contracts for differences.
- Options, futures, swaps, forward rate agreements and any other derivative contracts relating to climatic variables, freight rates, emission allowances or inflation rates or other official economic statistics that must be settled in cash or may be settled in cash at the option of one of the parties (otherwise than by reason of a default or other termination event), as well as any other derivative contract relating to assets, rights, obligations, indices and measures not otherwise mentioned in this Part, which have the characteristics of other derivative financial instruments, having regard to whether, inter alia, they are traded on a regulated market or an MTF, are cleared and settled through recognised clearing houses or are subject to regular margin calls.

Detailed information about the services provided by CONOTOXIA can be found in the following documents:

- Terms and Conditions,
- Risk Disclosure,
- Summary Best Execution Policy,
- Client Categorization Policy,
- Leverage Policy,
- Conflict of Interest Policy,
- Complaint Handling Policy;
- Other documents available on the website.

## 1.6. Website, languages and means of communication

### **Website(s):**

<https://invest.conotoxia.com>

<https://invest.cinkciarz.pl>

### **Languages:**

The official language used for the communication and provision of information purposes is English and, for clients situated in Poland, information is provided in English and Polish.

Means of communication:

#### **a) traditional mail:**

Conotoxia Ltd  
Chrysorroiatissis 11  
3032 Limassol, Cyprus

#### **b) email:**

support@cy.conotoxia.com

#### **c) telephone:**

Phone No.: +357 250 300 46

## 1.7. Method of placing orders

Client(s) can place the orders electronically, using the electronic access to client(s)' trading account(s), using trading platform(s), and/or by telephone.

## 1.8. Costs and charges

CONOTOXIA may apply charges which are further defined in the "Costs and Charges" document available on CONOTOXIA's website(s), subject to changes, from time to time.

## 1.9. Safekeeping and protection of assets

CONOTOXIA fully complies with regulatory requirements related to safekeeping clients' funds and assets.

Clients' funds are held in segregated accounts from CONOTOXIA's own funds.

Detailed information on CONOTOXIA's participation in the compensation scheme is provided on CONOTOXIA website Regulations – Documents and Announcements

#### 1.10. Conflict of Interest

In certain situations, a conflict of interest may arise between CONOTOXIA and clients. CONOTOXIA takes all reasonable measures to minimize conflicts of interest.

Detailed information on CONOTOXIA's Conflict of Interest Policy is available on the website(s).

#### 1.11. Basic rules of handling complaints

Client(s) can submit complaint(s) to CONOTOXIA regarding the provision of the services. CONOTOXIA shall investigate complaint(s) and provide client(s) with the outcome. Should the outcome not be accepted by client(s), client(s) can forward the complaint to Financial Ombudsman in Cyprus

Detailed information on Complaints Handling rules is available on CONOTOXIA website(s).

#### 1.12. Duration, termination and withdrawal from the Agreement

The Agreement between CONOTOXIA and client(s) is indefinite period, unless the agreement is terminated. Client(s) or CONOTOXIA may terminate the agreement upon sending the Termination Notice, based on the terms set within in the Terms and Conditions.

#### 1.13. Governing law and jurisdiction

The governing law of the agreement between CONOTOXIA and client(s) is Cyprus, unless otherwise stated within the Terms and Conditions or required by the regulatory requirements.

## 2. Registration

CONOTOXIA is required to gather adequate information to ensure that based on the information provided the Company is able to make the adequate assessment of the clients' suitability in relation to the products and services the Company offers.

The first part of the registration process consists of the provision of the basic information:

- Personal details
- Address
- Additional personal information

## 3. Target Market

According to the ESMA Guidelines on MiFID II Product Governance Requirements, the Company is obliged to identify and assess the target market group to which its products and services can be marketed.

## 4. KYC Requirements

CONOTOXIA is required to identify clients' identity. To do so, the following information is requested to be provided by clients:



- Proof of Identity
- Proof of Residence
- Tax Identification Number

## **5. Confidentiality**

The personal information provided by clients for establishing and maintaining a relationship with CONOTOXIA is kept confidential, at all times.